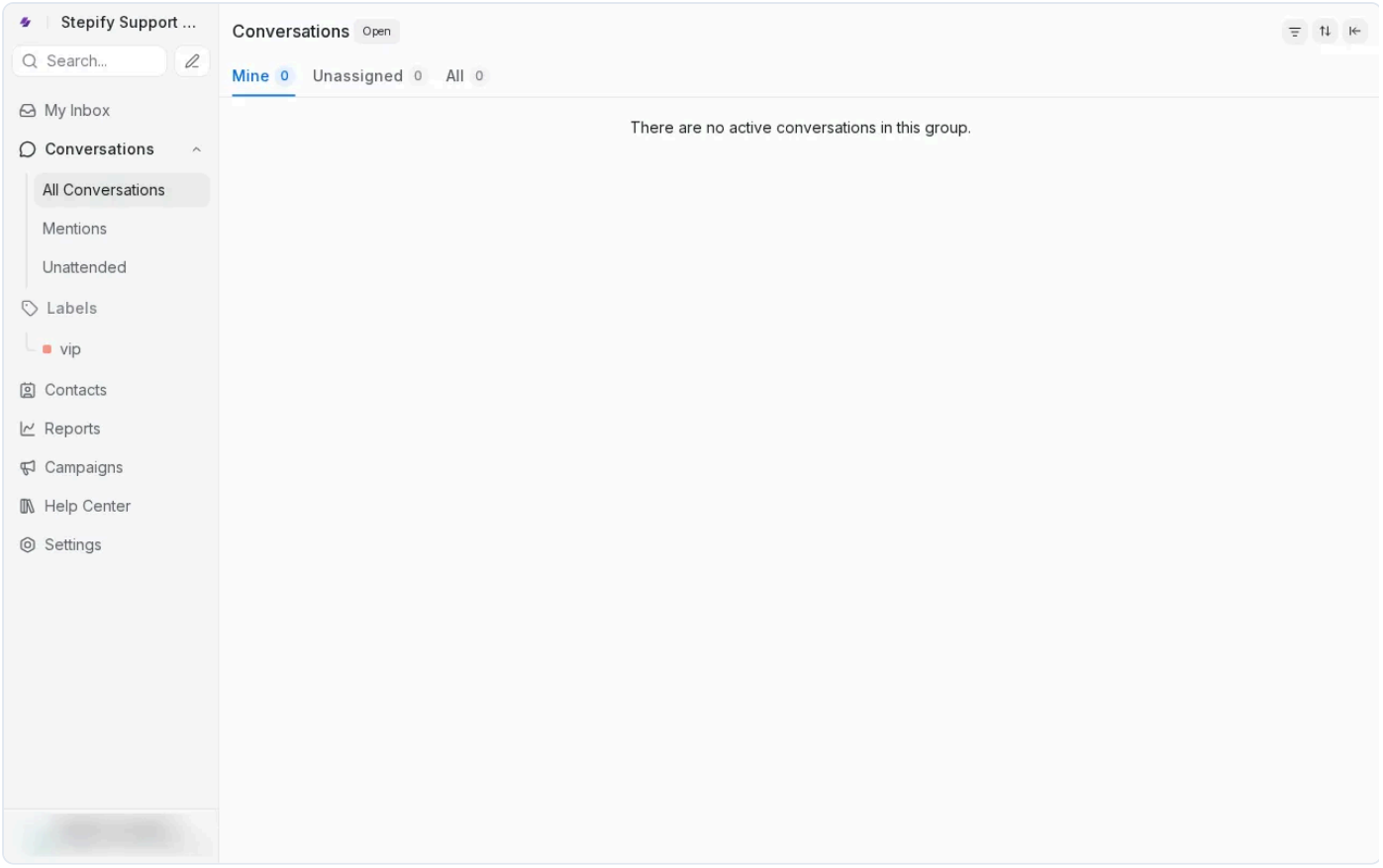
Stepify

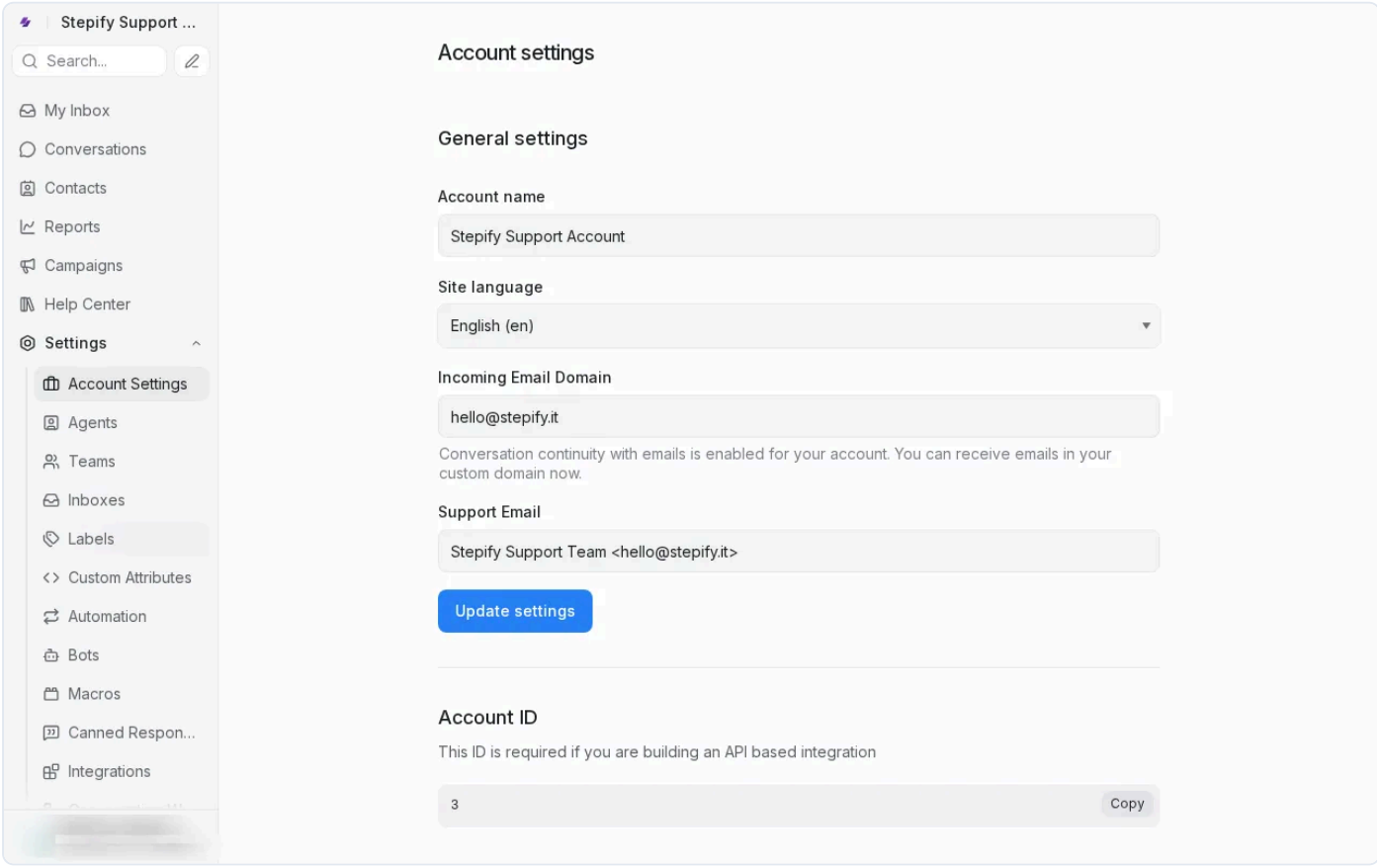
Create a canned response

Chatwoot 8 steps

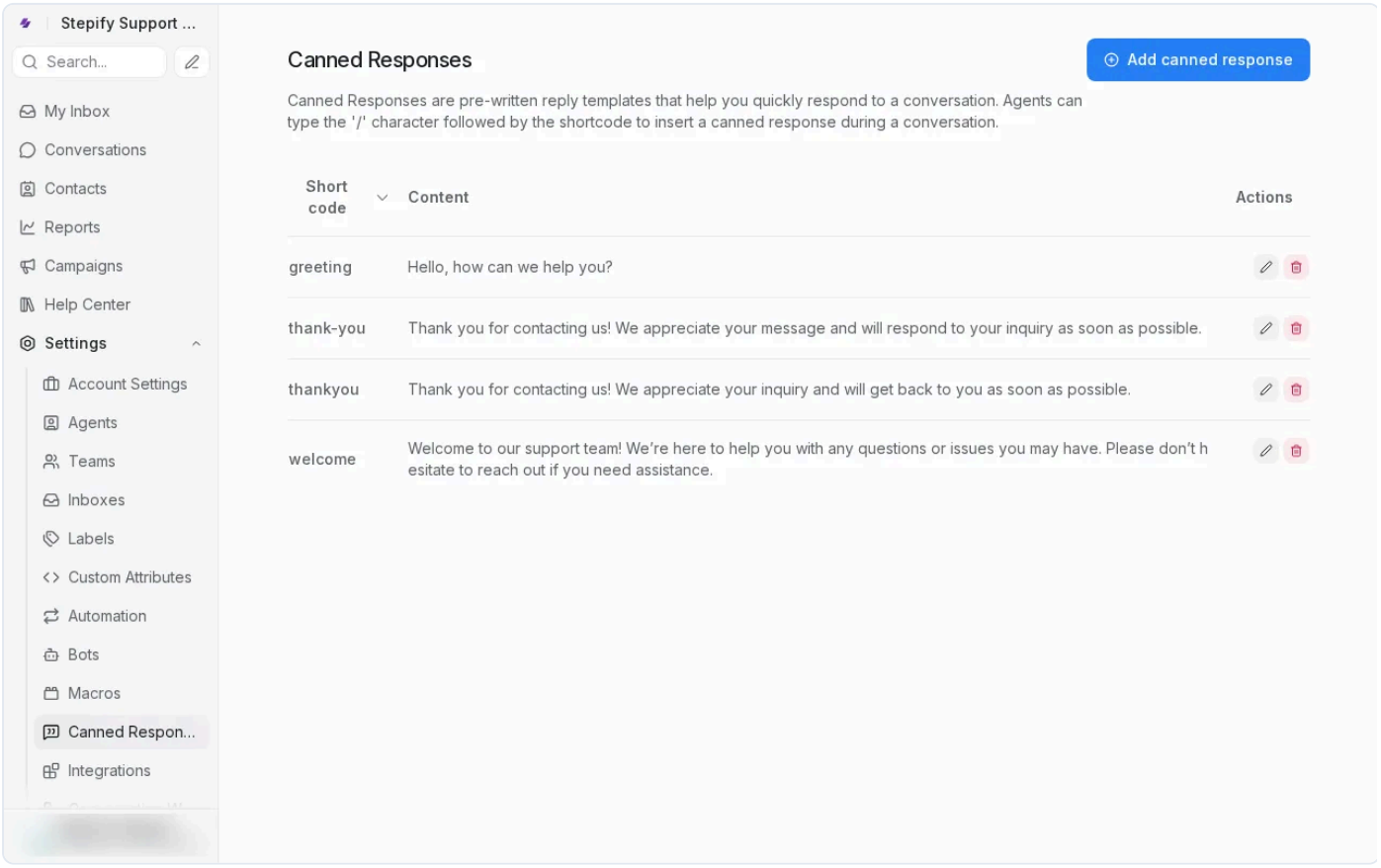
1 Open Settings from the sidebar



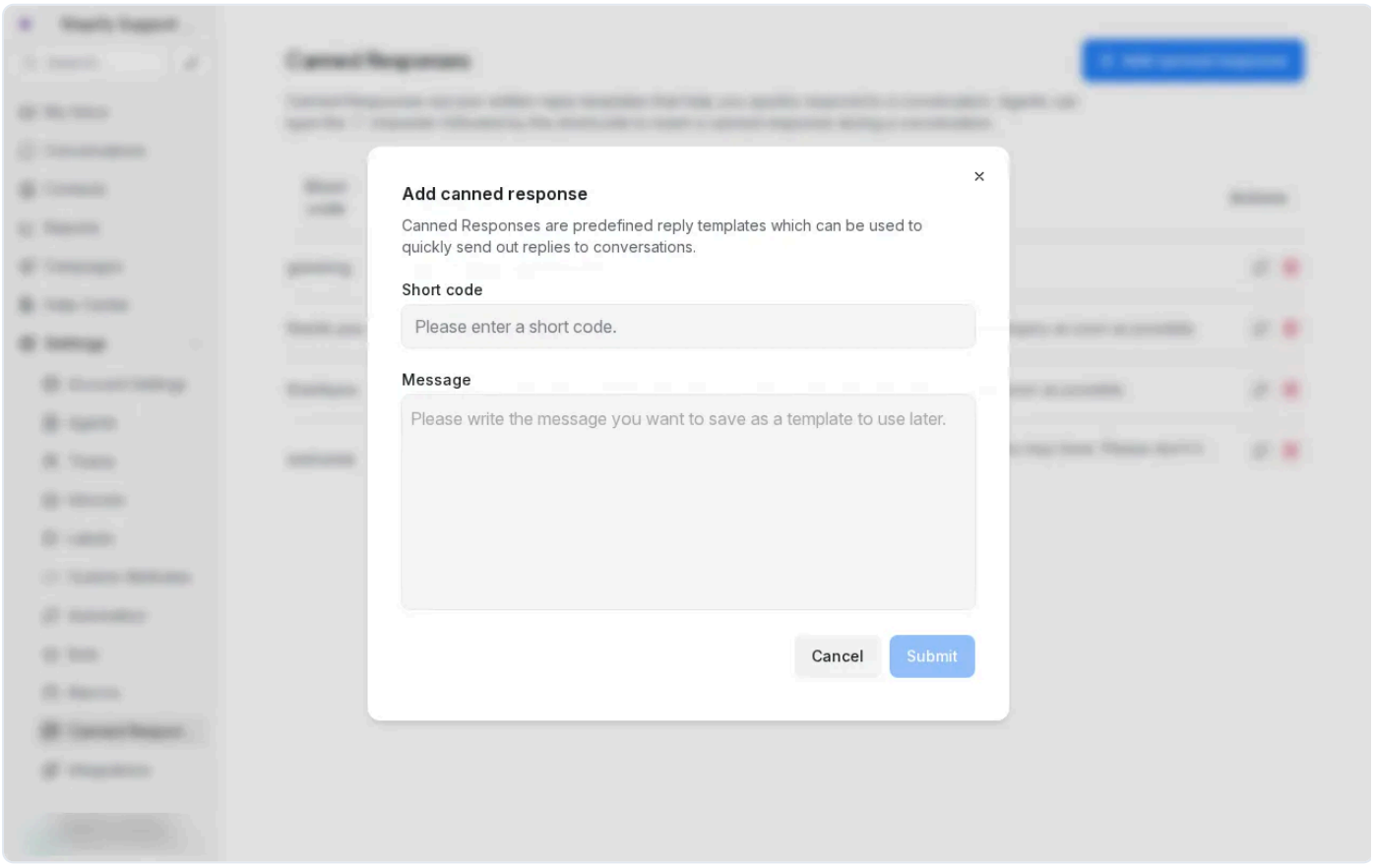
2 Navigate to Canned Responses in Settings



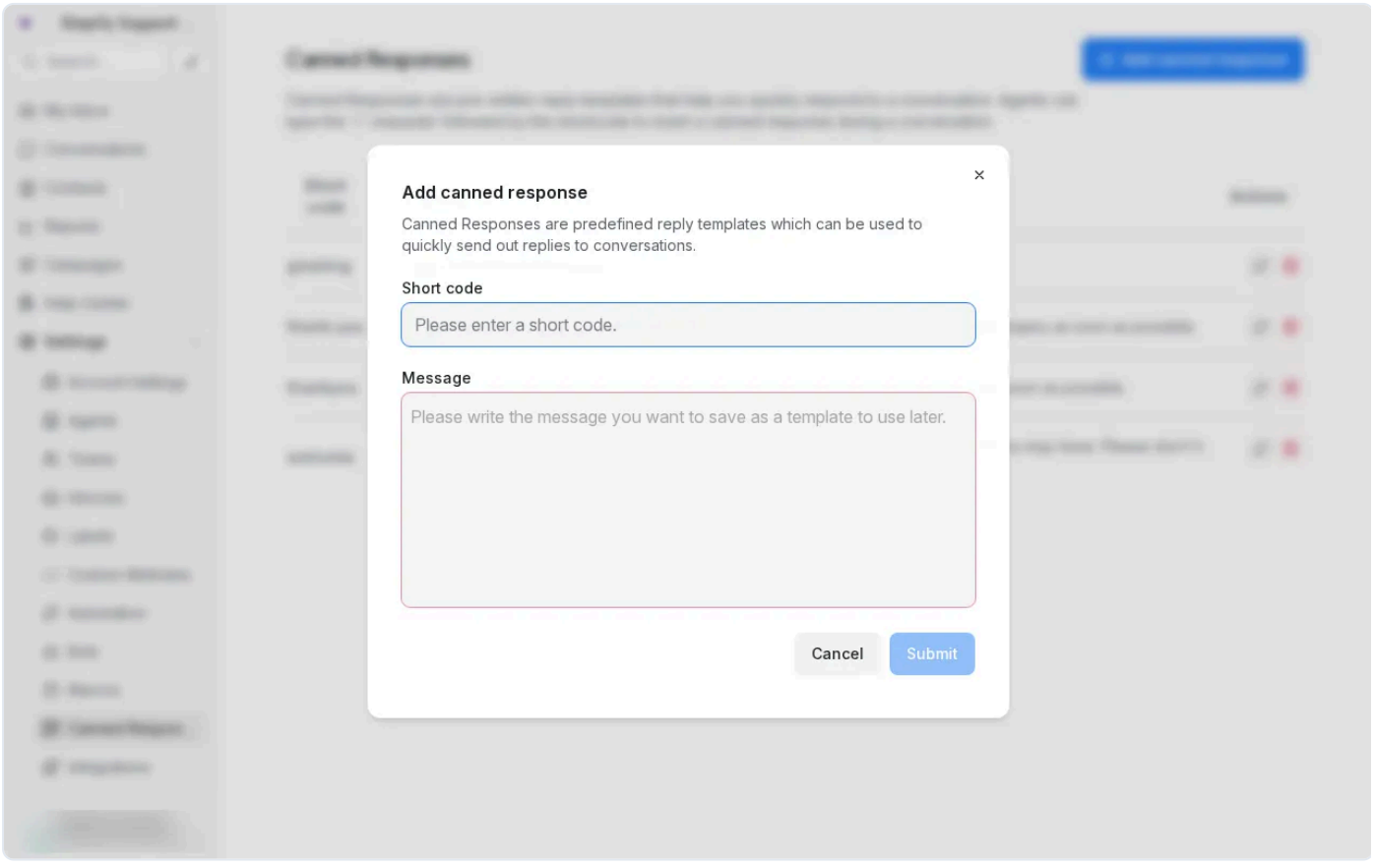
3 Click Add Canned Response to open the form



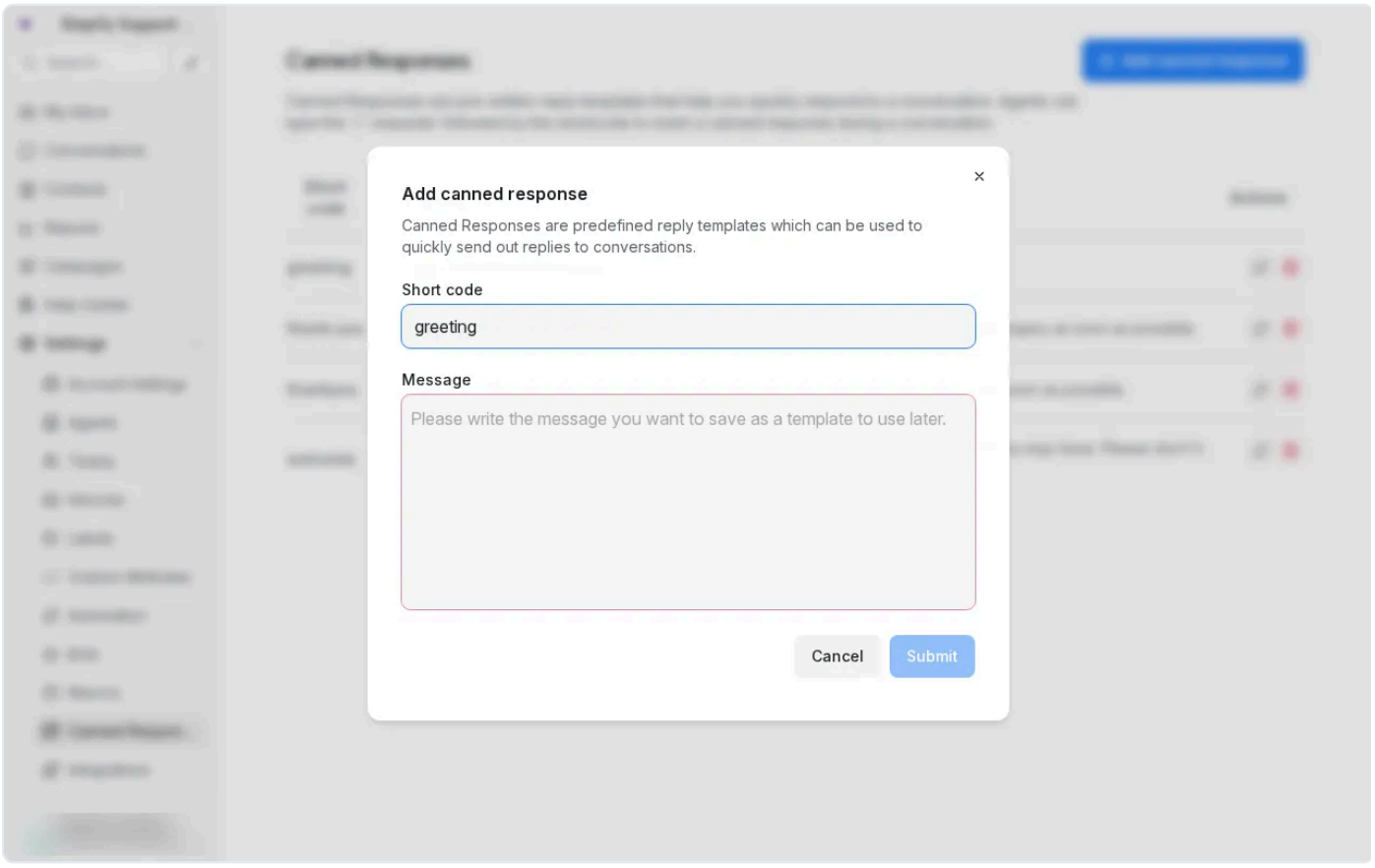
4 Click the Short Code field



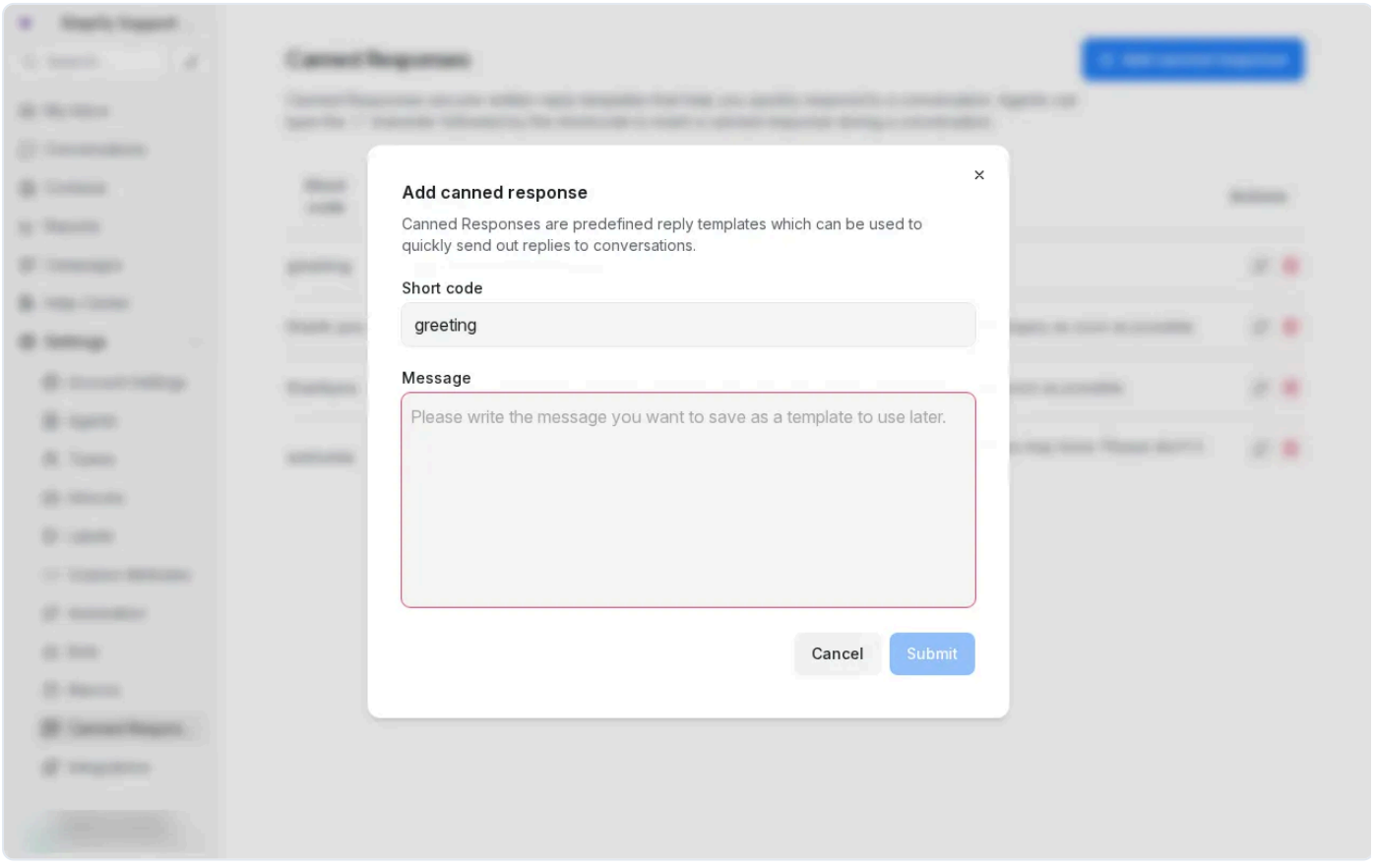
5 Type a short code for your canned response



6 Deselect the Short code field



7 Type your canned response message



8 Click Submit to save the canned response

