

How to create a new canned response called Thank You in Chatwoot

Chatwoot 6 steps · 45s

- 1 Scroll to reveal Settings gear icon at bottom.
 - 2 Click Settings at bottom of sidebar.
 - 3 Click 'Add canned response' to open form.
 - 4 Type 'Thank You' in the short code field.
 - 5 Type thank you message in the content textarea.
 - 6 Click 'Submit' to save the canned response.
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