

How to create a new canned response called Thank You in Chatwoot

Chatwoot 6 steps · 45s

- 1 Scroll to reveal Settings gear icon at bottom.
- 2 Click Settings at bottom of sidebar.
- 3 Click 'Add canned response' to open form.
- 4 Type 'Thank You' in the short code field.
- 5 Type thank you message in the content textarea.
- 6 Click 'Submit' to save the canned response.